



## **Changes to the way you order your repeat prescription**

**From February 2019 you will no longer be able to order your repeat prescriptions by telephone for safety reasons.**

**What do I need to do?**

**There are different ways to order:**

- You, or a family member, can order your prescription online using [www.patientaccess.com](http://www.patientaccess.com) You can do this at any time of the day or night. You will need a password from the surgery.
- You, or a family member, can order your prescription using a smart phone and the MyGP app. You can do this at any time of the day or night. You will need a password from the surgery.
- By email to the practice, you can register for this service with reception.
- Place the tear-off part of your repeat prescription in the prescriptions box in the surgery.
- Post your repeat prescription to the surgery.

**If you need more information, please speak to our Reception staff**